

## Enphase Energy Limited Warranty - All Other Lat Am Countries

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This Enphase Energy Inc. (“Enphase”) limited warranty (“Limited Warranty”) covers defects in workmanship and materials of the following Enphase products, activated between September 7, 2020 and October 31, 2022 for the applicable warranty periods (each a Warranty Period”) in certain locations, provided that the additional conditions set forth below are satisfied. This warranty is applicable to the Enphase products listed below unless Enphase has provided a superseding warranty with respect to specific circumstances or specific regions as set forth on our website at <http://www.enphase.com/warranty>:

- IQ7, IQ7 Plus, IQ7A, IQ6, IQ6 Plus, M215/250, C250, S230/270/280 Microinverter: 10 years commencing on the earlier of (i) 4 months from the date the product is shipped from Enphase and (ii) the installation of the product at the original end-user location (“Original Location”).
- Envoy: 2 years commencing on the earlier of (i) 4 months from the date the product is shipped from Enphase and (ii) the installation of the product at the Original Location.
- Envoy-S Standard, Envoy-S Metered, , Consumption CT, AC Combiner Box (for Latin America only): 5 years commencing on the earlier of (i) 4 months from the date the product is shipped from Enphase and (ii) the installation of the product at the Original Location.
- IQ Envoy, IQ Combiner+, IQ Combiner, IQ Commercial Envoy, Q Aggregator, Q Commercial Aggregator, Envoy-S Standard, Envoy-S Metered, Mobile Connect, Consumption CT, AC Combiner Box: 5 years commencing on the earlier of (i) 4 months from the date the product is shipped from Enphase and (ii) the installation of the product at the Original Location.

During the Warranty Period, the effectiveness of this Limited Warranty with respect to the products shall be conditioned on the satisfaction of the following conditions:

- (1) Enphase shall have authorized the installer, distributor or original equipment manufacturer (an “Authorized Reseller”) through which the product was purchased to sell such product for installation in the region in which it was installed.
- (2) The product shall have been purchased by the owner from an Authorized Reseller on or after the date they became an Authorized Reseller.
- (3) Products are continuously connected to the internet through an Envoy™ product
- (4) The applicable Authorized Reseller shall have (a) obtained and complied with all reports, licenses, permits, certifications and authorizations (technical or otherwise) required with respect to the marketing, sale, importation, exportation, distribution, installation, use and operation of Enphase products in the applicable location, (b) obtained and complied with all licenses and approvals required under all applicable export and import control laws, and, if required by Enphase, provided evidence of its satisfaction of (a) and (b) above to Enphase’s satisfaction.

End users are strongly encouraged to obtain confirmation of the satisfaction of the above conditions at the time of sale.

During the Warranty Period, the Limited Warranty is transferable to a different owner (“Transferee”) as long as the product remains at the Original Location, the Transferee submits to Enphase a “Change of PV Ownership Form”, and pays the applicable Transfer Fee within 30 days from the date of transfer to the Transferee. This submission is a requirement for continued Limited Warranty coverage. The Transfer Fee is set forth in the Change of PV Ownership Form, and is subject to reasonable adjustment from time to time (as determined at Enphase’s discretion). The Change of PV Ownership Form and payment instructions are available at <http://www.enphase.com/warranty>. Enphase reserves the right to provide separate warranties that shall govern with respect to products installed in specific regions as set forth on our website at <http://www.enphase.com/warranty>.

During the Warranty Period, if Enphase establishes the existence of a defect that is covered by the Limited Warranty, Enphase will, at its option, either (1) repair or replace the product free of charge, or (2) issue a credit or refund for the product to the owner of the system in an amount up to its actual value at the time the owner notifies Enphase of the defect, as determined by Enphase.

If Enphase elects to repair or replace the product, Enphase will, at its option, use new and/or reconditioned parts or products of original or improved design. If Enphase repairs or replaces a product, the Limited Warranty continues on the repaired or replacement product for the remainder of the original Warranty Period or 90 days from the date of receipt of Enphase's return shipment of the repaired or replacement product, whichever is later. The Limited Warranty covers a replacement unit but does not include labor costs related to (1) un-installing the product or (2) if applicable, re-installing a repaired or replacement product. To the extent applicable, the Limited Warranty also covers the costs of shipping a repaired or replacement product from Enphase, via a non-expedited freight carrier selected by Enphase, to locations where we have approved our products for installation as listed on our website at <http://www.enphase.com/warranty> or, at Enphase's election, to the Authorized Reseller (or affiliate thereof) through which the product was purchased. The Limited Warranty does not cover, and Enphase will not be responsible for, shipping damage or damage caused by mishandling by the freight carrier.

The Limited Warranty does not apply to, and Enphase will not be responsible for, any defect in or damage to any products: (1) that have been misused, neglected, tampered with, altered, or otherwise damaged, either internally or externally; (2) that have been improperly installed, operated, handled or used, including use under conditions for which the product was not designed, use in an unsuitable environment, or use in a manner contrary to the Enphase User Manual or applicable laws or regulations; (3) that have been subjected to fire, water, generalized corrosion, biological infestations, acts of nature, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the product specifications, including high input voltage from generators or lightning strikes; (4) that have been subjected to incidental or consequential damage caused by defects of other components of the solar system; (5) if the original identification markings (including trademark or serial number) of such products have been defaced, altered, or removed; (6) for which the Trip Point Management (TPM) profile with either pre-loaded or pre-set functions has been altered, and such alteration of the profile causes the product to malfunction, fail, or fail to optimally perform; or (7) if the product is not registered with Enphase and (where the product is a Microinverter) connected to the internet through Envoy (as described in the Installation and Operations Manual found at [www.enphase.com](http://www.enphase.com)) within 45 consecutive days following the warranty start date and continuously connected to the internet thereafter.

Notwithstanding the foregoing, this Limited Warranty is also conditioned on the Covered Owner registering the Covered Product within forty-five (45) days from the date of first installation (the "Registration") by either (1) completing and returning the registration card (found at the end of this Limited Warranty) to the address set forth in this Section 2; (2) registering on-line at [www.enphase.com/register-myproduct](http://www.enphase.com/register-myproduct); or (3) registering through Enphase's Enlighten™ application when an Envoy product is purchased and installed as part of the PV solar system.

Return Registration Card to:  
 Enphase Energy, Inc.  
 Attn: Product Registration NA  
 Customer Service  
 1819 S. Cobalt Point Way  
 Meridian, ID 83642  
 United States of America

**IF THE COVERED OWNER IS A RESIDENT OF A JURISDICTION THAT FORBIDS ENVOY CONNECTIVITY OR THE RETURN OF A REGISTRATION CARD AS A CONDITION PRECEDENT TO ANY WARRANTY COVERAGE OFFERED UNDER THIS LIMITED WARRANTY, THEN SUCH ENVOY CONNECTIVITY AND/OR REGISTRATION REQUIREMENTS DESCRIBED ABOVE SHALL NOT APPLY.**

The Limited Warranty does not cover cosmetic, technical or design defects, or shortcomings which do not materially influence or affect energy production or degrade form, fit, or function of the products. The Limited Warranty does not cover costs related to the removal, installation or troubleshooting of the owner's electrical systems. The Limited Warranty does not extend beyond the original cost of the products.

To obtain repair or replacement service, credit or refund (as applicable) under this Limited Warranty, the owner must comply with the Return Merchandise Authorization Procedure available at <http://www.enphase.com/warranty>.

Enphase expressly reserves the right to novate or assign its rights and obligations under this warranty agreement to a third party with the demonstrated expertise and requisite resources needed to effectively discharge the obligations hereunder.

THE LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY ENPHASE AND, WHERE PERMITTED BY LAW, IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF TITLE, QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OR WARRANTIES AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION. IN NO EVENT WILL ENPHASE BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT LIMITATION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, OR ANY PERSONAL INJURY.

To the extent any implied warranties are required under applicable law to apply to the products, such implied warranties shall be limited in duration to the Warranty Period, to the extent permitted by applicable law. Some regions do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply. This Limited Warranty gives the owner specific legal rights, and the owner may have other rights that may vary from region to region. The grant of this Limited Warranty by Enphase is conditioned upon agreement by the owner and any permitted Transferee to the terms, conditions and requirements herein.