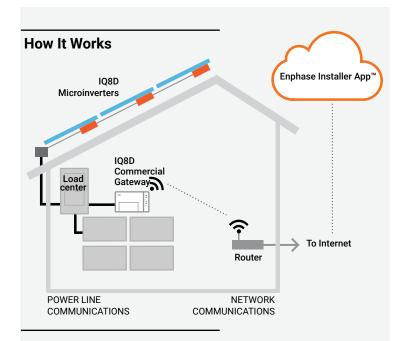


Installing the Enphase IQ8D Commercial Gateway

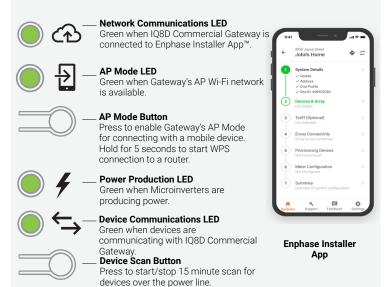
To install the Enphase IQ8D™ Commercial Gateway™, read and follow all warnings and instructions in this Guide. Safety warnings are listed on the back of this guide.

IMPORTANT: The Enphase IQ8D Commercial Gateway should not be used with previous generation Microinverters. It should only be used with Enphase IQ8D $^{\text{m}}$ Microinverters (IQ8D-72-E-US).



IQ8D Commercial Gateway Display and Controls

Track system installation progress with the **Enphase Installer App™**. The LEDs on the IQ8D Commercial Gateway are solid green when a function is enabled or performing as expected, flashing when an operation is in progress, or solid amber when troubleshooting with Enphase Installer App is required. For a legend of all LED states, see *Troubleshooting* ②.



PREPARATION

A) Download the Enphase Installer App and open it to log in to your Enphase Installer App account. With this app, you can connect to the IQ8D Commercial Gateway to track system installation progress. To download, go to enphase.com/installerapp, or scan the QR code at right.



- B) Download the latest version of the software to your mobile device. To do so, go to the **Gateway Resources** screen in the Enphase Installer App **Settings**.
- C) Check the box for the following items:
 - Enphase IQ8D Commercial Gateway (look for the IQ8D Commercial Gateway logo)
 - Three 400A, solid-core production metering current transformers (CTs) Internal aperture of the solid core production CTs measures 43 mm and can support cables up to a maximum size of 1000KCMIL conductors.
 - · Length of DIN rail for mounting
 - Enphase IQ8D Commercial Gateway Quick Install Guide (this document)

NOTE: The IQ8D Commercial Gateway only supports CT-600-SPLIT for consumption monitoring and should not be used with any other type of CT. The 600A consumption CTs fit conductors up to a maximum size of 300KCMIL. You can use up to two parallel-connected consumption CTs to monitor up to two conductors.

- D) If you plan to do consumption metering, make sure you have three split-core consumption metering CTs (order CT-600-SPLIT).
- E) Check that there is enough space in the load center to install CTs. Do not install CTs where they exceed 75% of the wiring space of any cross-sectional area within the load center.
- F) Install the IQ8D Commercial Gateway in a NRTL Certified, NEMA type 3R (or better) enclosure with conduit attachment when installing outdoors. Do not drill holes on the top of the enclosure or anywhere that allows moisture ingress. Metallic enclosures may impair Wi-Fi signal strength. Use an appropriately rated enclosure if installing indoors.
- G) Decide how to connect the IQ8D Commercial Gateway to the Internet: Use Wi-Fi, an Enphase Mobile Connect modem, or Ethernet. Then, make sure you have the following optional items, if needed:
 - Enphase Mobile Connect modem. Order Enphase model CELLMODEM-M1-06-SP-05 or CELLMODEM-M1-06-AT-05.
 - Ethernet over power line communication (PLC) bridge with Ethernet cables (order EPLC-01). You must use a ferrite bead on the Ethernet cable (we recommend Fair-Rite 0431167281).
 - Ethernet cable [802.3, Cat5E or Cat6, unshielded twisted pair (UTP)].
 Do not use shielded twisted pair (STP) cable. You must use a ferrite bead on the Ethernet cable (we recommend Fair-Rite 0431167281).
- H) Create a paper installation map to record device serial numbers and positions in the array. You will scan this map later using Enphase Installer App and your mobile device

NOTE: If needed, you can find an installation map at the back of the Enphase IQ8D Microinverter Quick Install Guide.

- As you do with the Microinverters, peel the removable label from the bottom of the IQ8D Commercial Gateway and affix it to the paper installation map.
- · Always keep a copy of the installation map for your records.
- Note that installation of the IQ8D Commercial Gateway has two parts. To ensure successful device detection, complete Part 2 after installing any Enphase IQ8D Microinverters.

INSTALLATION — Part 1

It is a best practice to complete Installation Part 1 before installing Enphase Microinverters.

For steps 2 and 3, refer to the wiring diagram on the next page.



Choose a location for the IQ8D Commercial Gateway



WARNING: Risk of equipment damage. When installing the IQ8D Commercial Gateway in an enclosure, choose area for installation where ambient temperature does not exceed 46° C (115° F).

- A) Install the IQ8D Commercial Gateway near the main load center or PCC (point of common coupling) and consider the length of the production CT leads (5 feet) when choosing the location. Do not extend the leads of the production CTs.
- B) Install the IQ8D Commercial Gateway in a protected dry space in an NRTL Certified, NEMA type 3R (or better) enclosure with conduit attachment. Use an appropriately rated enclosure if hard wiring the IQ8D Commercial Gateway indoors.

NOTE: Metallic enclosures may impair Wi-Fi signal strength.

C) Mount the Gateway horizontally using the included DIN rail.

Wire the IQ8D Commercial Gateway for Power and Metering

The IQ8D Commercial Gateway uses terminal blocks for power and metering connections. Refer to the wiring digram on the following page when performing this step.

You must install three solid-core current transformers (CTs) for production metering. Consumption monitoring is optional and requires that you order and install three additional split-core CTs. Use a protected route in conduit for the CT wires from the main load center to the IQ8D Commercial Gateway. The consumption CT leads are 13 feet long. If you need to extend the leads, refer to the Enphase IQ8D Commercial Gateway Installation and Operation Manual at: enphase.com/support. Do not extend the leads of the production CT.



DANGER! Risk of electric shock. Always de-energize circuits before wiring for power and CTs.

DANGER! Risk of electrocution! Do not install CTs when current is flowing in the sensed circuit. Always install CT wires in the terminal blocks before energizing the sensed circuit.

NOTE: When installing CTs, it is important to match CT and sense voltage phases. Be sure to consistently identify the three AC lines at three points: the main load center feed, the Gateway, and the solar production circuit breaker. Wire colors (typically black, red, and blue) may not always consistently identify L1, L2, and L3. If in doubt, use a multimeter to check.

NOTE: Because of variance in load center design and main power feed, there may not always be enough space to install consumption metering CTs. See our technical brief, Assessing a Site for Installing Consumption CTs, at enphase.com/support.

- A) Before running the CT wires through conduit, use colored tape to mark each of the CTs and the free ends of its wires, marking each with a different color. You can run multiple CT wires through a single conduit.
- B) Wire the IO8D Commercial Gateway for **power**
 - · Use a three-pole circuit breaker of up to 20 A (maximum) for the supply wiring.
 - Make sure supply wiring is 14 AWG or larger copper rated at 75 degrees C or better.
 - · Use a screwdriver to loosen the screw on the terminal block door and open the door.
 - Flip open the terminal block door and wire the line and neutral conductors as shown: Connect Line 1 to L1, Line 2 to L2, Line 3 to L3, and Neutral to N. Tighten to 10.5 in-lbs (1.2 N m).

NOTE: Only run active conductors of the same phase through each CT. Each CT can monitor multiple active conductors.

- C) Install the **production** CTs on active phases as required:
 - Locate the arrow on the CT label.
 - · To monitor production on Line 1:
 - Connect the white wire to the white "P1" terminal and the blue wire to the blue "P1" terminal.
 - Pass Line 1 of the solar production circuit through the CT with the arrow pointing toward the load (away from the solar array).

To monitor production on Line 2:

- Connect the white wire to the white "P2" terminal and the blue wire to the blue "P2" terminal.
- Pass Line 2 of the solar production circuit through the CT with the arrow pointing toward the load (away from the solar array).

· To monitor production on Line 3:

- Connect the white wire to the white "P3" terminal and the blue wire to the blue "P3" terminal.
- Pass Line 3 of the solar production circuit through the CT with the arrow pointing toward the load (away from the solar array).
- Tighten all connections to 5 in-lbs (0.6 N m).
- D) Install the consumption CTs on active phases as required:
 - Locate the arrow on the CT label.
 - · Make sure that the AC mains wire(s) are de-energized until you have secured the CT wires in the terminal blocks.

To monitor consumption on Line 1:

- Connect the white wire to the white "C1" and the blue wire to the blue "C1" terminal.
- Clamp the CT on the main supply Line 1. When the consumption CT is on Line 1 conductor, the arrow must point toward the load (away from the grid).

To monitor consumption on Line 2:

- Connect the white wire to the white "C2" terminal and the blue wire to the blue "C2" terminal.
- Clamp the CT on the main supply Line 2. When the consumption CT is on Line 2 conductor, the arrow must point toward the load (away from the grid).

· To monitor consumption on Line 3:

- Connect the white wire to the white "C3" terminal and the blue wire to the blue "C3" terminal.
- Clamp the CT on the main supply Line 3. When the consumption CT is on Line 3 conductor, the arrow must point toward the load (away from the grid).
- · Tighten all connections to 5 in-lbs (0.6 N m).

3 Energize and Update the IQ8D Commercial Gateway

- A) Close the terminal block door, and secure it with the screw.
- B) Turn on the circuit feeding the IQ8D Commercial Gateway.
- C) On the Gateway, if the AP Mode LED is not lit, press the AP Mode button.
- D) On your mobile device, go to Settings and join the Wi-Fi network 'Gateway_nnnnnn" (where "nnnnnn" represents the final six digits of the IQ8D Commercial Gateway serial number).
- E) The Enphase Installer App informs you if the Gateway software is not current by displaying the Gateway Software Update message. If this message displays, follow the on-screen instructions to update the
- F) For a short period (5-10 minutes), you must keep your mobile device near the Gateway. Follow the on-screen instructions while the update takes place.

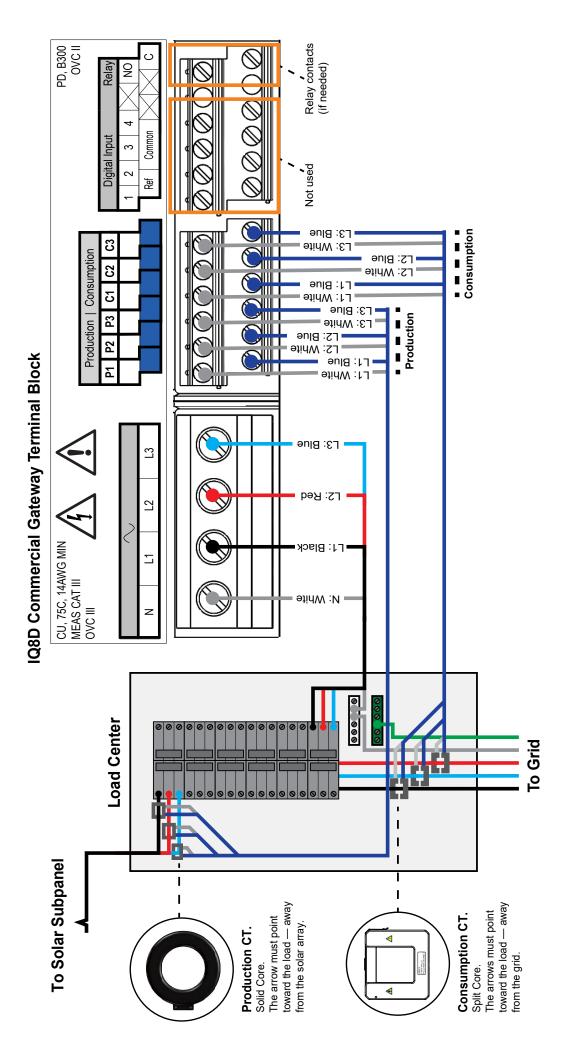


WARNING: Do not remove power from the IQ8D Commercial Gateway during the software update.

The update may take up to 20 minutes. The Gateway reboots several times during the update and the LEDs light up in varied sequences until the update is complete.

All four LEDs flash amber during boot up (approximately 3 minutes). When boot up is complete, the Device Communications LED \(\) lights solid amber, indicating that devices are not yet detected.

IQ8D Commercial Gateway Wiring



INSTALLATION - Part 2

Once the update is finished and the PV system is installed, the Gateway is ready for **Installation Part 2**. You must complete Installation Part 2 after installing the PV system.

4 Detect Devices

Use one of the following methods to detect devices (Enphase Microinverters).

Method A // Provision devices with Enphase Installer App

Use the Enphase Installer App to configure the IQ8D Commercial Gateway with the serial numbers of the installed devices.

- A) Launch the Enphase Installer App and tap View Systems.
- B) Select the system you are working with, or tap [+] to add a new system.
- C) Connect to the IQ8D Commercial Gateway with your mobile device (smart phone or tablet). The AP Mode LED lights solid green when the network is available.
 - On the Gateway, if the AP Mode LED is not lit, press the AP Mode button.
 - On your mobile device, go to Settings and join the Wi-Fi network "Gateway_nnnnnn" (where "nnnnn" represents the final six digits of the IQ8D Commercial Gateway serial number).
- D) If the serial number for the Gateway you are installing is not displayed on the System Overview screen, tap the [+] next to the word "Gateways". When the app displays the serial number of the Gateway, tap it to add it to the system.
- E) Following the on-screen instructions to create the arrays and scan the serial numbers from the installation map.
- F) Tap the **Connect** button. This provisions the scanned devices on the Gateway.
- G) When prompted, confirm the number of devices that you installed.
- H) If your system requires a region-specific grid profile, select and apply a grid profile to the devices. (Systems in Hawaii require you to set a profile.)

The Device Communications LED + lights solid green if all the provisioned devices are communicating or solid amber if any devices are not communicating.

Method B // Discover devices with Enphase Installer App

Use the Enphase Installer App to set the number of devices the IQ8D Commercial Gateway should search for on the power line.

- A) Connect to the IQ8D Commercial Gateway with your mobile device (smart phone or tablet). The AP Mode LED lights solid green when the network is available.
 - On the Gateway, if the AP Mode LED is not lit, press the AP Mode button
 - On your mobile device, go to Settings and join the Wi-Fi network "Gateway_nnnnnn" (where "nnnnn" represents the final six digits of the IQ8D Commercial Gateway serial number).
- B) Launch Enphase Installer App and tap Connect to an Gateway.
- C) When prompted, enter the number of devices that you installed.
- D) If your system requires a region-specific grid profile, select and apply a grid profile to the devices. (Systems in Hawaii require you to set a profile.)
- E) When prompted to start a device scan, tap **OK**.

The Device Communications LED \Longrightarrow flashes green while scanning, solid green when all the devices you installed are communicating, or solid amber if any devices are not communicating.

With both methods

If the Device Communications LED remains solid amber, see *Troubleshooting* **1**.

5 Verify Configuration and Enable the Meters

While still connected to the IQ8D Commercial Gateway with Enphase Installer App, check the Overview screen for the following:

- A) Confirm that the expected number of devices are detected and communicating.
- B) Check that the new profile is set on all the devices. Setting the profile may take up to 5 minutes for a typical system.
- C) Tap the Meters button.
- D) Tap **Production Meter** and follow the on-screen instructions to enable the Production Meter.
- E) If you installed consumption metering CT(s), tap **Consumption Meter** and follow the on-screen instructions to enable the Consumption Meter.
- F) Return to the **Overview** screen and verify the meter reading(s).

If you used Enphase Installer App to detect devices, the Power Production LED $\mbox{\sc I}$ lights solid green when all expected Microinverters are producing power. If you did not use Enphase Installer App, it lights solid green if all communicating Microinverters are producing power. It flashes green when devices are upgrading. Check Enphase Installer App for production status details. If the Power Production LED remains solid amber, see Troubleshooting $\mbox{\sc G}$.

6 Connect to Enphase Installer App

This section describes using the IQ8D Commercial Gateway integrated Wi-Fi or the Mobile Connect modem. For information about using Ethernet and/or PLC bridges, refer to the *Enphase IQ8D Commercial Gateway Installation and Operation Manual* at: enphase.com/support.

Method A // Integrated Wi-Fi

Requires a wireless router with an Internet connection.

- A) On the Gateway, verify that no Ethernet cable is plugged into the RJ45 port.
- B) If the router supports WPS, press and hold the WPS button on the wireless router for a few seconds. On most routers, a WPS indicator begins flashing.
- C) If you are using the Enphase Installer App, tap the **Network** button, tap **Wi-Fi**, and then tap your network from the list of available networks. If the wireless router does not support WPS, you may be prompted to enter a password.

The Network Communications
LED 🔂 begins flashing green.
Within three minutes the Network
Communications LED lights solid

Wireless router

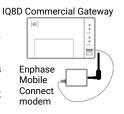
green, indicating a successful connection to Enphase Installer App. If the Network Communications LED remains off or lights solid amber, see Troubleshooting $\mathbf{0}$.

Method B // Enphase Mobile Connect Modem

[Order Enphase model CELLMODEM-M1-06-SP-05 or CELLMODEM-M1-06-AT-05]

- A) Connect and mount the modem as described in the Enphase Mobile Connect Installation Guide.
- B) First, connect the USB cable to the IQ8D Commercial Gateway and then connect the USB connector to the modem. If receiving power from the IQ8D Commercial Gateway, the modem power LED lights.

Within three minutes the Network Communications LED lights solid green, indicating a successful connection to Enphase Installer App. If the Network Communications LED remains off or lights solid amber, see Troubleshooting in the Enphase Mobile Connect Installation Guide.



7 Send System Summary Report

When you have completed your system setup, you can generate and email a summary report.

- A) From Enphase Installer App, tap **Done** in the upper-right corner of the screen to disconnect from the Gateway. Enphase Installer App will ask if you want to view a summary report.
- B) Tap **View Report**. The report displays IQ8D Commercial Gateway and system information with a list of device serial numbers, their last power reports, and information about the grid profile applied to the devices.
- C) Tap to email the report as needed as a record of successful system installation and for evidence of grid profile settings.

8 Activate Monitoring

Register the IQ8D Commercial Gateway in Enphase Installer App (enlighten.enphaseenergy.com).

Method A // If the IQ8D Commercial Gateway is associated with a system in Enphase Installer App

- A) On your mobile device, go to Settings and disconnect from the Gateway's Wi-Fi network.
- B) Return to the Enphase Installer App and tap the **Sync** button on the System Overview screen.

- C) When you have access to a computer with Internet access, log in to Enphase Installer App and select the system name from the Activation List on the dashboard.
- D) From the activation form, open Array Builder.

If you used Enphase Installer App to build arrays and scan device serial numbers, the array(s) are built—make any necessary adjustments in Array Builder

If you did NOT use Enphase Installer App to build arrays and scan device serial numbers, create the virtual array in Array Builder using the installation map as your reference. (You may need to wait if the devices have not yet reported to Enphase Installer App.)

Method B // If the IQ8D Commercial Gateway is NOT associated with a system in Enphase Installer App

- A) Log into Enphase Installer App and click **Add a New System** from the dashboard
- B) Enter the System, Installer, Owner, and Location information.
- C) Enter the IQ8D Commercial Gateway serial number.
- D) Click Save to submit the form.
- E) After the devices have reported to Enphase Installer App, open Array Builder from the activation form, and create the virtual array, using the installation map as your reference.

TROUBLESHOOTING

a LED overview

LED	State	Description
All	Flashing amber in unison	The IQ8D Commercial Gateway is booting up
	Flashing green sequentially	Software upgrade in progress
Network communica- tions	Solid green	Communicating with Enphase Installer App
	Flashing green	WPS connection in progress or the IQ8D Commercial Gateway is attempting to con- nect to Enphase Installer App
	Solid amber	Local network connection only
	Off	No network connection
AP mode	Solid green	AP mode enabled: IQ8D Commercial Gateway Wi-Fi network available
	Off	AP mode disabled: IQ8D Commercial Gateway Wi-Fi network unavailable
Power production	Solid green	All communicating Microinverters are producing
	Flashing green	Microinverter upgrade in progress
	Solid Amber	At least one Microinverter is not producing
	Off	Microinverters are not producing or commu- nicating (low light or night time)
Device communications	Solid Green	All devices are communicating
	Flashing Green	Device scan in progress
	Solid Amber	At least one device is not communicating
	Off	Devices are not communicating (low light or night time)

b Device detection issues

If the Device Communications LED \Longrightarrow lights solid amber, it may be a result of low light levels. If there isn't enough sunlight to power up the Microinverters, they can't communicate with the Gateway.

If there is sufficient daylight for the Microinverters to power up, the issue may be that the IQ8D Commercial Gateway is having difficulty communicating over the power lines. To troubleshoot this issue:

- Check the Enphase Installer App to see which devices are not communicating.
- Check that the circuit breaker(s) for the PV array are in the "ON" position
- Verify that the PV modules are connected to the Microinverters.
- Verify the PV module DC voltage is within the allowable range for the Microinverter.

© Power production issues

If the Power Production LED / lights solid amber, check the Enphase Installer App to see which Microinverters are not producing:

- If none of the Microinverters are producing power, there may be a grid or wiring issue. First, verify that there is proper input voltage and frequency from the grid. Next, check the breaker and wiring, starting at the load center.
- If all the non-productive Microinverters are on the same branch, check the breaker and wiring starting at the junction box for the affected branch.
- If only one or scattered Microinverters are not producing power, first check to see that the AC connectors are fully connected. Next, check that each module is providing the required startup voltage for the Microinverter (22V). A PV module that is failing or that is undersized may not generate enough power for AC conversion.

d Internet connection issues

If you are using Wi-Fi and the Network Communications LED 🟠 remains off:

- The WPS connection window may have timed out. Retry the connection steps.
- Make sure that the broadband router is operational by checking that other devices at the site can access the network.
- Be aware that metal enclosures or obstructions impede wireless communication.
- If you cannot see your router or access point in the list on the Gateway, or cannot maintain a connection, it may be necessary to add a wireless repeater to extend the network range.

If you are using Wi-Fi and the Network Communications LED lights solid amber, make sure that the broadband router is connected to the Internet by checking that other devices at the site can access the Internet.

If you are using the Enphase Mobile Connect modem and the Network Communications LED remains off or lights solid amber, see Troubleshooting in the Enphase Mobile Connect Installation Guide.

For any connection method, you can troubleshoot network issues with the Enphase Installer App by tapping the **Network** button, then **Diagnostic Tools**.

If you replace the broadband router, configure the IQ8D Commercial Gateway Wi-Fi settings for the new Wireless Network Name (SSID) and password. Or use the WPS function described in step 6.

SAFETY

Safety and Advisory Symbols



DANGER: This indicates a hazardous situation, which if not avoided, will result in death or serious injury.



WARNING: This indicates a situation where failure to follow instructions may be a safety hazard or cause equipment malfunction. Use extreme caution and follow instructions carefully.



NOTE: This indicates information particularly important for optimal system operation. Follow instructions carefully.

Safety Instructions



DANGER: Risk of electric shock. Risk of fire. Do not attempt to repair the IQ8D Commercial Gateway; it contains no user-serviceable parts. Tampering with or opening the IQ8D Commercial Gateway will void the warranty. Warranty void if cover removed. If the IQ8D Commercial Gateway fails, contact Enphase Customer Support for assistance (enphase.com/en-us/support/).



DANGER: Risk of electric shock. Always open or disconnect circuit from power-distribution system (or service) of building before installing or servicing current transformers (CTs).



DANGER: Risk of electrocution! Do not install CTs when current flowing in the sensed circuit. Always install CT wires in the terminal blocks before energizing the sensed circuit.



DANGER: Risk of electric shock. Do not use Enphase equipment in a manner not specified by the manufacturer. Doing so may cause death or injury to persons, or damage to equipment.



DANGER: Risk of electric shock. Be aware that installation of this equipment includes risk of electric shock. Always de-energize the load center before beginning wiring.



DANGER: Risk of electric shock. Risk of fire. Only qualified personnel should troubleshoot, install, or replace the IQ8D Commercial Gateway.



DANGER: Risk of electric shock. Risk of fire. Do not wire unused terminals or terminal blocks on the IQ8D Commercial Gateway.



WARNING: Before installing or using the IQ8D Commercial Gateway, read all instructions and cautionary markings in the technical description and on the IQ8D Commercial Gateway.



WARNING: Risk of equipment damage. If installing the IQ8D Commercial Gateway in an enclosure, choose area for installation where ambient temperature does not exceed 46° C (115° F).



NOTE: Do not install the CTs in a panel where they exceed 75% of the wiring space of any cross-sectional area within the panel, or refer to local standards for guidance.



NOTE: Do not install CTs in an area where they will block ventilation openings, or in area of breaker arc venting.



NOTE: The CTs are not suitable for Class 2 wiring methods and not intended for connection to Class 2 equipment.



NOTE: Secure CT and route conductors so that they do not directly contact live terminals or bus.



NOTE: Perform all electrical installations in accordance with all national and local electrical codes.



NOTE: To ensure optimal reliability and to meet warranty requirements, the Enphase IQ8D Commercial Gateway must be installed according to the instructions in this guide.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority to operate the equipment.

This Class B digital apparatus complies with Industry Canada ICES-003.