

This Limited Warranty is a voluntary manufacturer's warranty provided by Enphase Energy, Inc. ("Enphase") in respect of the products set forth below:

- IQ8<sup>™</sup> -series Microinverters which are continuously connected to the internet through an IQ<sup>™</sup> Gateway product listed below, with an IQ Relay installed;
- IQ7™ -series Microinverters which are continuously connected to the internet through an IQ™ Gateway product listed below, with an IQ Relay installed;
- IQ<sup>™</sup> Gateway Metered ( "Gateway"); and
- IQ<sup>™</sup> Relay ("IQ Relay")
- Consumption CT;

each a, "Covered Product".

You are entitled to replacement for a major failure of a Covered Product. You are also entitled to have the goods repaired or replaced if the goods are defective and the defect does not amount to a major failure. Enphase Energy, Inc. disclaims all other warranties, express or implied or statutory, including, but not limited to the implied warranties of merchantability or fitness for a particular purpose. The Covered Owner (defined below) agrees that remedies set out in this Limited Warranty are the sole and exclusive remedies with respect to any breach of the Limited Warranty set forth herein. In no event shall Enphase Energy, Inc. be liable for any incidental, special or consequential damages, consequential human injury or loss, including, but not limited to loss of business, profits, data or use whether in an action in contract or tort or based on a warranty arising out of or in connection with the use or performance of the Covered Product even if Enphase Energy, Inc. has been advised of the possibility of such damages.

If you are a consumer and your Enphase Energy Covered Product is defective or does not conform with the contract of sale, you may be able to choose to make a claim under consumer laws in your jurisdiction or under this Limited Warranty (whichever is applicable).

# **Limited Warranty**

In addition to your rights under consumer laws in your jurisdiction, subject to the terms of this Limited Warranty, Enphase warrants to the Covered Owner (defined below) that the Covered Product installed for use at the original end user location (the "Original Location") will be free from defects in workmanship and materials for the applicable product warranty period set forth below (each a "Warranty Period"), provided that the Covered Product is i) purchased from Enphase or an entity expressly authorized by Enphase to resell the covered Product (the "Authorised Reseller"), ii) the Covered Product remains at the original End User location (the "Original Location") and iii) the Original Location is located within India.

Covered Product (s) and Limited Warranty Period(s).

Covered Product(s)	Limited Warranty Period(s)
IQ8 <sup>™</sup> - series microinverters continuously connected to the internet through an IQ Gateway, where the PV Solar system includes an IQ Relay installed. (IQ8P-72-2-INT IQ8HC-72-M-INT)	15 years commencing on the earlier of (i) 4 months from the date the Covered Product is shipped from Enphase, or (ii) the date the Covered Product is activated* in Enphase's Enlighten™ system (such applicable date is referred to as the "Warranty Start Date").



IQ7 <sup>™</sup> - series microinverters continuously connected to the internet through an IQ Gateway, where the PV Solar system includes an IQ Relay installed.  (IQ7-60-2-INT, IQ7-60-M-INT, IQ7A-72-2-INT, IQ7A-72-2-INT, IQ7PLUS-72-ACM-INT, IQ7PLUS-72-ACM-INT, IQ7PLUS-72-ACM-INT-NM, IQ7PLUS-72-ACM-INT-RMA, IQ7PLUS-72-M-INT, IQ7PLUS-72-M-INT, IQ7PLUS-72-M-INT, IQ7PLUS-72-M-INT, IQ7PLUS-72-M-INT, IQ7PLUS-72-M-INT, IQ7Y-96-2-INT)	10 years commencing on the earlier of (i) 4 months from the date the Covered Product is shipped from Enphase, or (ii) the date the Covered Product is activated* in Enphase's Enlighten™ system (such applicable date is referred to as the "Warranty Start Date").
IQ Gateway Metered (ENV-S-WM-230)	5 years from the Warranty Start Date.
Consumption CT (CT-100-SPLIT)	5 years from the Warranty Start Date.
IQ Relay (IQ-RELAY-3P-IN)	5 years from the Warranty Start Date

<sup>\*</sup>A Covered Product is considered "activated" when the PV solar system has received "permission to operate" by authorities having jurisdiction.

If Enphase repairs or replaces a Covered Product, the Limited Warranty will continue on the repaired or replacement product until the later of (i) the end of the original Limited Warranty Period as set in the table above or (ii) 90 days from the date of receiving the repaired or replacement product, as long as the repaired or replacement product is installed (and where the repaired or replacement product is a microinverter, connected to the internet through a Gateway) within 45 days from the date on which you receive the repaired or replacement product and remains continuously connected to the Internet thereafter.

This Limited Warranty is given only to the end user who acquired and put the Covered Product into use for the first time (the "End User") or to a subsequent end user (the "Transferee") (each of the End User or Transferee being a "Covered Owner") as long as (i) the Covered Product remains at the original End User location (the "Original Location") and (ii) the Transferee submits to Enphase a "Change of Ownership Form" and pays the applicable fee (the "Transfer Fee") within 30 days from the date of transfer to the Transferee (each of the End User or Transferee being a "Covered Owner"). This submission is a requirement for continued coverage under this Limited Warranty. The Transfer Fee is set out in the Change of Ownership Form and is subject to reasonable adjustment from time to time (as determined at Enphase's discretion). The Change of Ownership Form and payment instructions are available at <a href="https://enphase.com/en-in/warranty/india">https://enphase.com/en-in/warranty/india</a>.

A claim under the Limited Warranty must be submitted by following the procedures set out in Paragraph 3 below (RMA Process).

This Limited Warranty is subject to certain limitations and exclusions, which are also described below.



# 1. <u>Warranty Exclusions.</u>

- i. This Limited Warranty will not apply in the following circumstances:
  - a) if the Covered Product is not registered with Enphase and (where the Covered Product is a microinverter) continuously connected to the internet through a Gateway product (as described in the Installation and Operation Manual found at <a href="https://www.enphase.com">www.enphase.com</a>) within 45 consecutive days following the Warranty Start Date and continuously connected to the Internet thereafter:
  - b) if the Covered Product is not installed, operated, handled, or used in accordance with the Quick Install Guide (provided with the Covered Product) or Installation and Operation Manual or under conditions for which the Covered Product was not designed;
  - c) if the defect arises after the expiration of the Warranty Period;
  - d) if the Covered Product has been altered, modified or repaired (unless such alteration, modification or repair is made by Enphase or a third party acting on its behalf), or otherwise damaged, either internally or externally;
  - e) If the Covered Product has been misused, neglected, tampered with or otherwise damaged;
  - f) If the Covered Product has been used in an unsuitable environment, or in a manner contrary to the Installation and Operation Manual, or otherwise than in accordance with applicable laws or regulations;
  - g) This Limited Warranty does not apply to, and Enphase will not be responsible for, any defect in or damage to any Covered Products: (i) that have been misused, neglected, tampered with, altered, or otherwise damaged, either internally or externally; (ii) that have been improperly installed, operated, handled or used, including use under conditions for which the product was not designed, use in an unsuitable environment, or use in a manner contrary to the Enphase User Manual or applicable laws or regulations; (iii) that have been subjected to fire, water, generalized corrosion, biological infestations, acts of nature, or input voltage that creates operating conditions beyond the applicable maximum or minimum limits listed in the applicable Covered Product Data Sheet (as published online at www.enphase.com at https://enphase.com/en-in/installers/resources/documentation), including high input voltage from generators or lightning strikes; (iv) that have been subjected to damage caused by third party components not provided by Enphase and used with the Covered Products or any damage to the Covered Products caused by service performed by anyone who is not a representative of Enphase; (v) if the original identification markings (including trademark or serial number) of such products have been defaced, altered, or removed (other than by fading through regular wear and tear); or (vi) if the Grid Profile (utility approved operating parameters) of the Covered Product has been altered, and such alteration causes the product to malfunction, fail, or fail to optimally perform.
  - h) if the defect has been caused by another component of the attached solar system not manufactured by Enphase;
  - i) if the defect occurs during shipping or transportation after the Covered Product is sold by Enphase to an Authorised Reseller; and



- j) if an IQ Relay is not installed with the Covered Products. For the avoidance of doubt, Enphase will have no liability under this Limited Warranty if you have not installed a IQ Relay as part of your installation.
- ii. In addition, this Limited Warranty does not cover:
  - a) the cost of labour for removal or installation of a Covered Product,
  - b) normal wear and tear or deterioration, or cosmetic, technical or design defects of a Covered Product which do not materially affect energy production or degrade form, fit, or function of the Covered Product;
  - c) theft or vandalism of the Covered Product;
  - d) the removal, installation or troubleshooting of the End User's or the Transferee's electrical systems
  - e) software programs installed in the Covered Product and/or the recovery and reinstallation of such software programs and data.
  - f) Any defects arising from damage or deterioration to a Covered Product as a result of a Force Majeure Event. For the purposes of this Limited Warranty, a "Force Majeure" event means natural disasters, accidents, actions or decrees of governmental bodies, communication line failures, and/or any other delay or failure which arises from causes beyond Enphase's reasonable control.
  - g) Enphase does not warrant that the operations of the Covered Product will be uninterrupted or error-free. No Enphase employee or authorized reseller is authorized to make any modification, extension, or addition to this Limited Warranty.

## 2. Remedies.

If Enphase confirms the existence of a defect that is covered by this Limited Warranty, Enphase will repair or replace the Covered Product free of charge. Enphase may, at its option, use new or reconditioned parts or products of original, comparable, or improved design.

# 3. How to obtain warranty service.

- a. To obtain warranty service for a Covered Product, the Covered Owner must comply with the Authorization Merchandise (RMA) Procedure available https://enphase.com/download/india-rma-procedure-v13-vlgl-00008. Unless **Enphase** specifically instructs the Covered Owner otherwise, the Covered Owner must return the allegedly defective Covered Product to Enphase in the original packaging or equivalent. If the allegedly defective Covered Product is not received by Enphase within 60 days of Enphase providing an RMA number to Covered Owner, pursuant to the RMA Procedure, Enphase will invoice the Covered Owner, and the Covered Owner will pay, the then-current list price for such new product or product part. We recommend that Covered Owners use a tracking service for their protection. The RMA Procedure allows Covered Owners to generate a prepaid mailing label for the return.
- b. By returning a Covered Product, Covered Owner hereby acknowledges that ownership of the Covered Product is transferred to Enphase upon Enphase's receipt of the Covered Product. If the claim is justified based on this Limited Warranty, Enphase will bear the cost of shipping the



repaired or replacement Covered Product to Covered Owner (or to the installer authorized by Covered Owner to replace the Covered Product) at the Original Location. Any Covered Product returned to Enphase that Enphase determines is not covered under this Limited Warranty, or that is returned to Enphase without a valid RMA, may be rejected, and returned at the Covered Owner's cost (subject to prepayment), or kept for 30 days for pick-up by the Covered Owner, and then disposed of in Enphase's sole discretion without further liability or obligation to Covered Owner.

- c. Once a returned Covered Product is received and inspected, Enphase will notify Covered Owner (or the installer authorized by Covered Owner to replace the Covered Product) that Enphase has received the returned Covered Product.
- 4. <u>Assignment.</u> To the extent permissible under consumer laws in your jurisdiction, Enphase expressly reserves the right to assign its rights and obligations under this Limited Warranty to a third party with the demonstrated expertise and requisite resources needed to effectively discharge the obligations hereunder.

# 5. <u>Limitation of Liability</u>.

- i. Enphase will not be responsible for any loss or damage which is not Enphase's fault or is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract of sale was made, both we and you knew it might happen.
- ii. Enphase only provides the Covered Product for domestic and private use. If you use the Covered Product for any commercial or business purpose, Enphase will not be responsible for business losses including, for example, loss of profits, loss of business, business interruption or loss of business opportunity.
- iii. Nothing in this Limited Warranty will limit or exclude Enphase's liability for (a) death or personal injury caused by its negligence, (b) fraud or fraudulent misrepresentation, (c) any breach of your legal rights in relation to the Covered Product or (c) for any other liability which cannot be limited or excluded under applicable law.
- 6. <u>Governing law.</u> This Limited Warranty is governed by and construed under the laws of India, and each party submits to the non-exclusive jurisdiction of the Indian courts in Bangalore.
- 7. <u>Severability</u>. If any term of this Limited Warranty is held to be illegal or unenforceable, it will be excluded from this Limited Warranty and the legality or enforceability of the remaining terms will not be affected.

This Limited Warranty is offered by Enphase Energy, Inc.

Contact Details: Please visit <a href="https://enphase.com/en-in/support/contact-support">https://enphase.com/en-in/support/contact-support</a> or call on

weekdays between 9 AM and 5 PM (IST) +91-80-6117-2500.

The grant of this Limited Warranty is expressly conditioned upon the acceptance and agreement by the End User and any permitted Transferee to the terms, conditions, and requirements herein.

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